FAQs for Job Search and Creating an Account/Profile

Creating an Account

Do I have to create an account in order to use the Careers site?

You don’t have to create an account to view our current job openings. However, if you want to apply for a position, you will need to create a profile using your e-mail address and a password. Creating an account allows you to save your information so you don’t have to re-enter it each time you return to our site. You will have the ability to save information such as your contact information, resume and other attachments.

If I create an account, who will see it?

The system is designed to keep information confidential. If you apply for a job, only you, authorized human resources employees and the hiring manager will see your application data and resume. Your password will never be shared.

If I forget my password how do I log into the system?

Your user name is always your e-mail address. If you forget your password, you will be asked to answer the secret question you selected when you created your account. This allows you to access your account even if you do not remember your password.

If I need assistance completing my application who can I contact?

Please call us at 877-274-8383 option #4. If a representative is not available please leave your name and contact information and we will return your call.

Looking for a Job

How can I search for a job?

You have a number of ways that you can search for an open position. You can search by keywords, job title, city, or state.

Applying for a Job

How should I apply for a position at People’s United Bank or any of its divisions?

Once you see a position that you’re interested in, please click on the “Apply On-Line” link. You will be asked to log on to the system. If you have not yet created an account, you will need to do so now. If you have already created an account but have forgotten your User ID or password, there will be links to guide you. Then follow the onscreen instructions to apply for the job. For example, you’ll need to provide some information about yourself, which you can cut and paste from an existing document, or upload a document, or type your information into the fields shown on the screen.

Why am I asked about my gender and ethnicity?

This data is not required; it is optional. This information will be used strictly for required government reporting and is maintained separately from your application and will not affect the outcome of your application.
Why am I asked to explain how I heard about the job?

This information is used to help us determine the most effective ways for us to get information about our job openings from our applicants.

Why should I submit my resume?

Your resume presents your experience, skills and background in one document. In addition, your resume allows you to highlight some of your professional achievements and proven skills that may not be part of your current position.

Do I have to submit a resume?

No, you do not have to submit a resume, but keep in mind that, if you do not provide us with your resume, we may not have important information about your background, experience and qualifications as it relates to the position you are interested. Your resume is your way of presenting your experience, skills and background in one document.

Who will see my resume?

Your resume will be viewed by authorized human resources representatives and, in the case of a particular job for which you have applied, the hiring manager.

Can I change my resume once it has been posted?

You can update your resume anytime by clicking the “Edit Profile” link on the Career page.

How will I know if my application has been successfully received?

When you apply for a position listed on our Careers site, a confirmation message will display at the end of the online application process to let you know that your application has been successfully submitted. Additionally, you will receive an e-mail message from Careers@peoples.com confirming the receipt of your application.

Will you contact me regarding the status of my application?

Unfortunately, due to the volume of resumes we receive, we are not able to contact people individually with specific feedback about their application. However, a confirmation message will display at the end of the online application process to let you know that your application has been successfully submitted. Also, a confirmation e-mail will be sent to the e-mail address used to create your account. Remember, if after careful review it is determined that your experience and skills don't match a specific job for which you've applied, your information remains in our database. This means you may be contacted at some other time if another position becomes available that better matches your skills and experience.

Note: Please do not respond to an email from Careers@peoples.com as it is not a monitored e-mail address.

How many times can I apply for a job?

You can visit the system as often as you like and apply for as many jobs as you like. However, you can only apply to a specific job once.

How will I know if a position I’ve applied for has been filled?

Once a position has been filled, it will automatically be removed from our Careers site.