

Instructions for Completing an Online Claim Form

ATTENTION:

You must report all claims to the Call Center prior to submitting any forms to People's United Bank, N.A.:

1-800-894-0300

1. Complete a claim form for each transaction that you claim was not authorized. If more than one transaction, you may list each on a second sheet or on the bottom of the form, and check the appropriate reason (only one) on the form that applies to them all.
2. If two or more transactions are being disputed for different reasons you must complete a separate claim form for each disputed transaction.
3. Sign each claim form submitted.
4. Return the claim form(s) within [15] calendar days from the date you first reported your disputed transaction to:
People's United Bank, N.A. Adjustment Department
[RC 05-668]
850 Main St.
PO Box 7009
Bridgeport, CT 06604

Or Fax to (844) 832-1124

PEOPLE'S UNITED BANK, N.A. ONLINE DISPUTE CLAIM REQUEST

Date: _____ Customer Name: _____

Address: _____
Street town State Zip

Tel No.: (____) _____ Best time to call: _____

Service [Claim] No.: _____ Checking Account No.: _____

Total Dollar Amount in Dispute: _____

You must pick the **ONE** statement that applies:

I received my monthly statement and there is an Online transaction shown I did not make, nor was it made by any other person authorized to transact on the account.

List all: Date: _____ Amount: _____

I received my monthly statement and the amount of an Online transaction I paid/transferred that differs from the amount I authorized.

I attempted to pay/transfer on my account but the transaction did not occur.

I have marked one of the above as the reason for disputing the transaction(s).

I certify the above to be true and accurate, and made for the purpose of recovering money for my loss.

Customer signature: _____

You must sign this claim form in order for us to use it to complete our investigation. You may use additional sheets or the back of this claim form to list additional transactions or provide any additional facts to support your claim.

- Under Federal Law (18 U.S.C. 1433), it is a crime to knowingly defraud or attempt to defraud a financial institution.
- Any person committing this crime may be fined up to \$1,000,000, or imprisoned for not more than 20 years, or both.
- Under Section 53a-127(b) of the Connecticut General Statutes, "obtaining property through fraudulent use of an automated teller machine" is considered the crime of larceny.

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